The Discovery Ecosystem: Upgrading the User Experience

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Rebecca Blakiston  
*University of Arizona*

Athena Hoeppner  
*University of Central Florida, athena@ucf.edu*

Christopher Spalding  
*Emory University*

Kristian Serrano  
*Emory University*

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Exercise 6: Discovery Admin Show and Tell

Most discovery systems have a backend that libraries can use to customize the colors, logos, text labels, and other aspects of their instance. Ever wonder what the other guy’s admin system is like? This is your chance to get a peek!

Form groups of 3 to 5 participants with a mixture of discovery vendors in each group.

Volunteer to log in to your institution’s backend, or use the example sandboxes from Emory (Primo), UA (Summon), UCF (EDS), or UCF (Primo + Mango).

Demonstrate how to:

- Change the contents of the central index available to search
- Change the colors and logo used.
- Change the links and options in the header of footer
- Change the order and wording for facets
- Add and remove external elements, such as LibGuides and Chat.
- Point out any options that you particularly like or dislike.

Group discussion:

- What does the admin do well?
- What is frustrating?
- What should it do that it doesn’t?