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Resource Discovery Services: Beyond the Blurb. Keynote

Athena Hoeppepner

University of Central Florida, athena@ucf.edu



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Resource Discovery Services: Beyond the Blurb

Discovery Services Overview

Athena Hoeppe
Electronic Resources Librarian
University of Central Florida

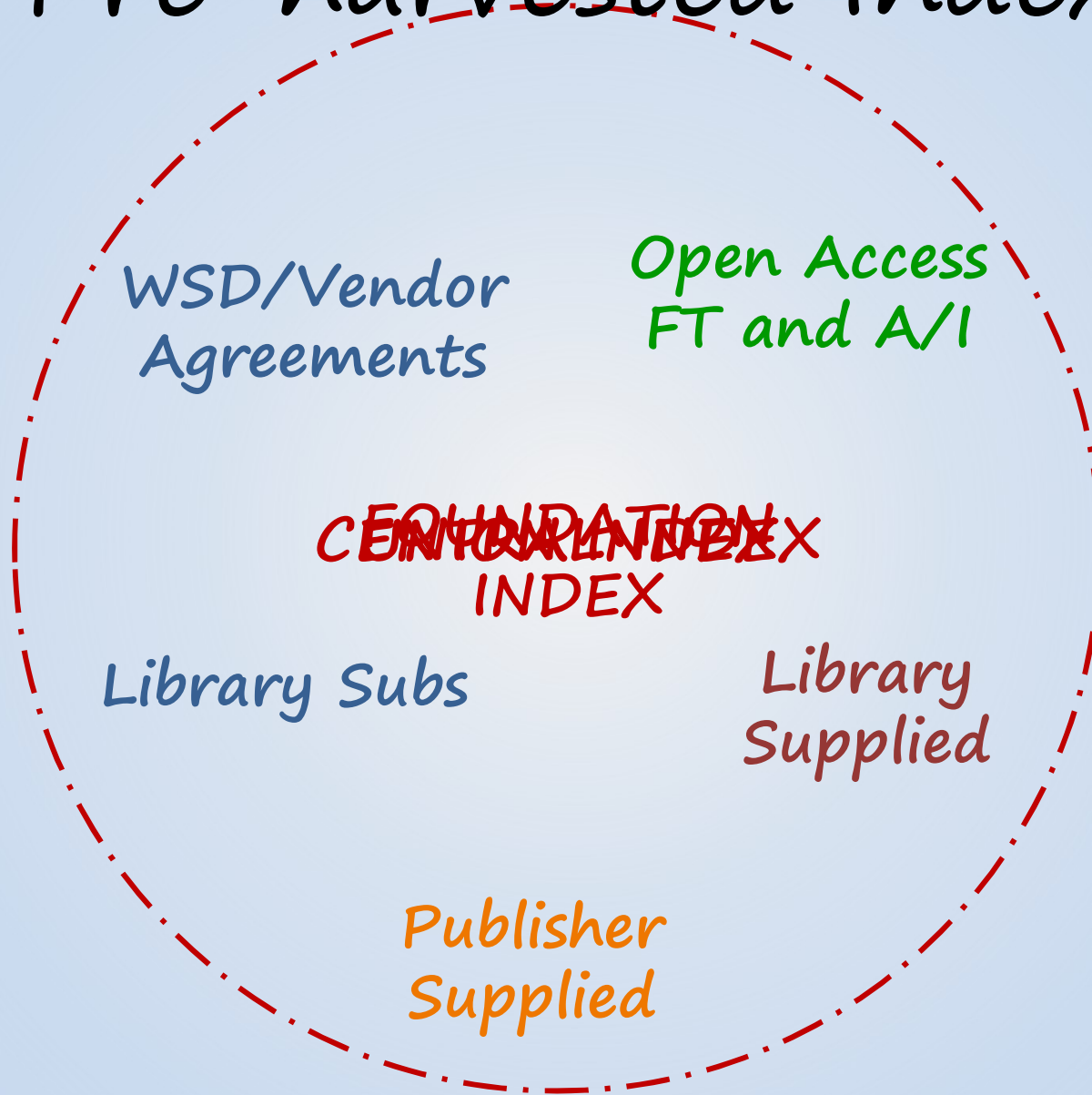
Overview

- What is Web Scale Discovery
- What goes into building a Central Index
 - Data Sources
 - Assimilating records
- Common Discovery Layer features
- Philosophy and Choices: Making the WSD Yours

Web Scale Discovery: Abbr. Def.

WSD systems couple...
a pre-harvested central index
of metadata and content...
... with a richly featured
discovery layer.

Pre-harvested Index



Full Featured Discovery Layer



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Search:

Venture

Go

700,000 hits

Sort: Relevancy

Dates

1859 < - > 2011

Type

- ☐ Article
- ☐ Book
- ☐ Electronic
- ...more

Subject

- ☐ Finance
- ☐ Genetics
- ☐ Brothers
- ...more

5 Sept 2013

How venture capital works.

A

Author: Christian Science Monitor
(1908-Current file) ISSN: 0145-8027
Date: 03/11/1985 Description: 17

Full Text

The Venture cloning method.

B


Author: -Thadius S. Venture
ISBN: 01-0045-802 Date: 2008

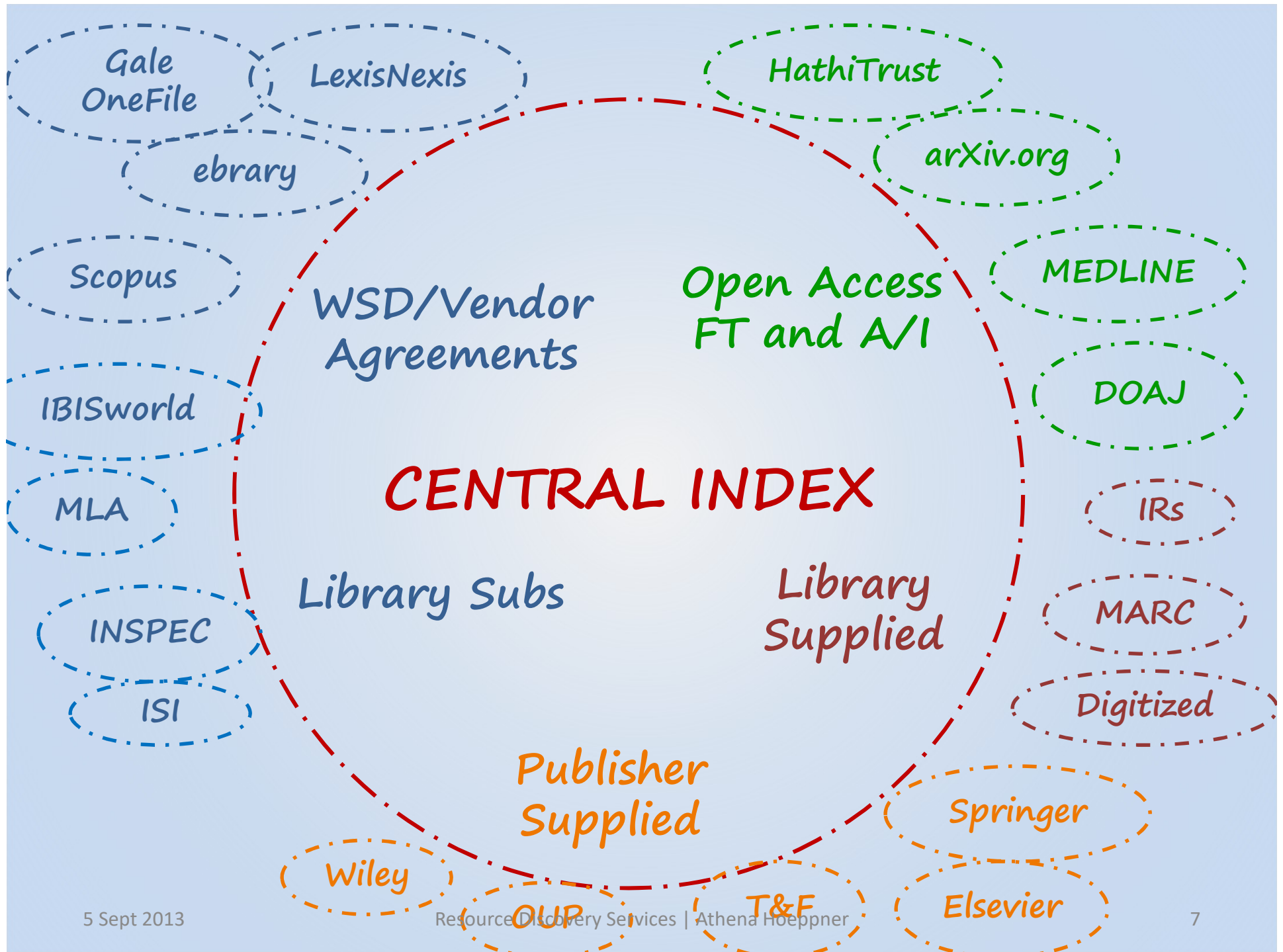
Super Science Library

QH 142 V7 2008

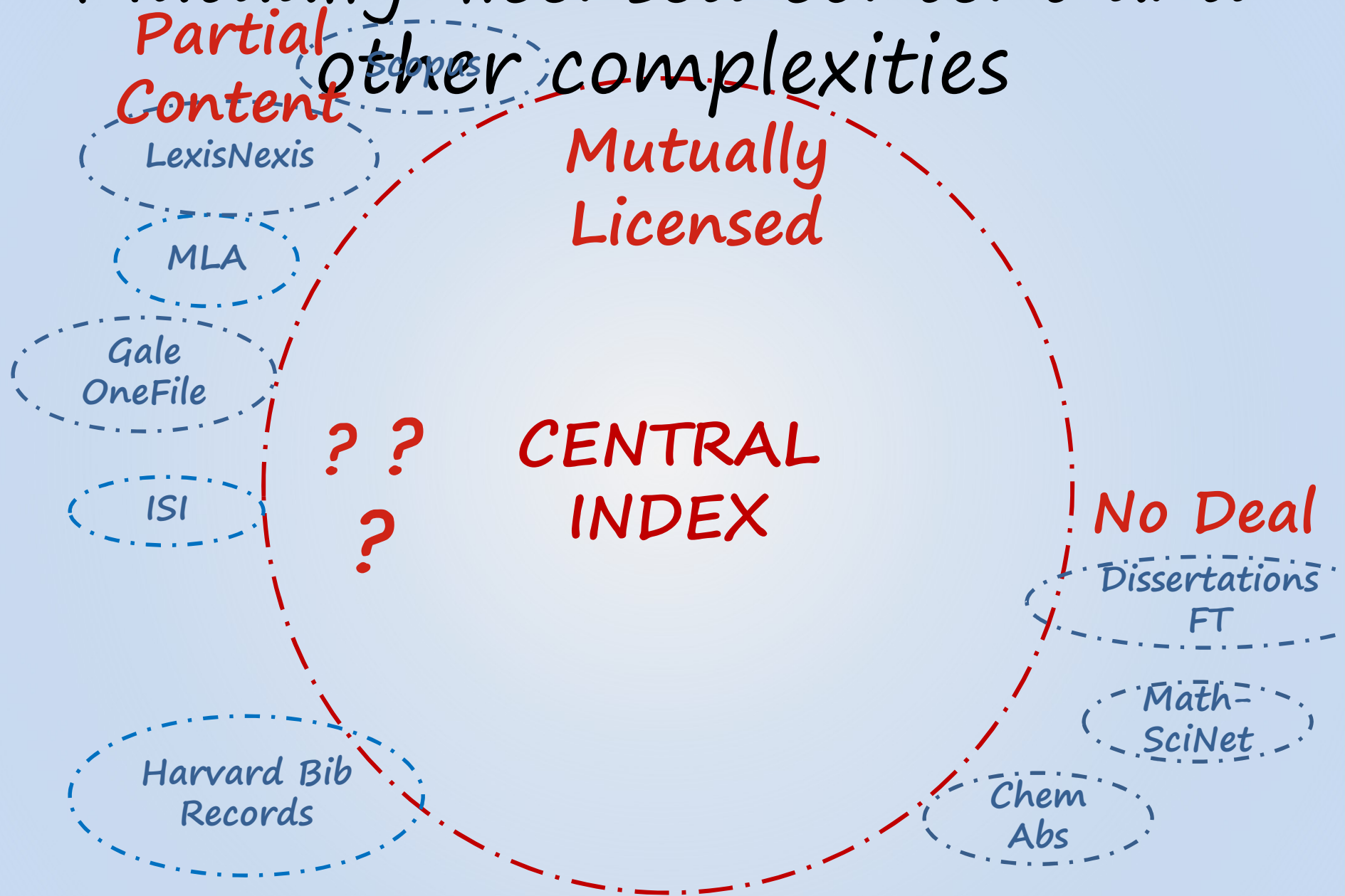
Due: Yesterday!!

Discovery Vendors, etc.

WorldCat Local	EBSCO Discovery Service	Summon	Primo Central Index	Encore Synergy
OCLC	EBSCO	Serials Solutions	ExLibris	Innovative
				



Mutually-licensed content and other complexities



Data Sources: Details Matter

Provider / Product	Open Access	Sources Included	All Back-files	Searchable Metadata	Status
American Chemical Society		All journals	No	Author Supplied Abstracts and Author Keywords for All Journals including all available Subject Headings	Everything provided by the publisher is loaded and available now for end users
American Mathematical Society		All journals	Yes	Full Text Searching for All Titles including all available Subject Headings	Everything provided by the publisher is loaded and available now for end users
ARTstor*		All images	N.A.	Indexing for all images contained in the ARTstor Digital Library	Everything is loaded and available now for end users
Directory of Open Access Journals (DOAJ)	Y	All journals	Yes	All available metadata for all journals covered by the directory	Everything is loaded and available now for end users
HathiTrust Digital Library	Y	All sources	Yes	All available full-text and metadata provided by HathiTrust	Metadata harvested by <i>OAIster</i> is loaded and available now for end users; awaiting full text and additional metadata delivery from publisher, content will be processed as soon as received
IBISWorld		All company, industry, and market research reports	N.A.	Full text searching	Awaiting data from publisher, content will be processed as soon as received
MLA International Bibliography*		All sources	Yes	All indexing, abstracts, and TOC	Everything is loaded and available now for end users
Springer Science & Business Media B.V.		All journals and all books & reference works	Yes	Full Text Searching for All Journals & Books including all available Subject Headings	Everything provided by the publisher is loaded and available now for end users, books to follow

Data Sources: Open Access

Provider / Product	Open Access	Sources Included	All Back-files	Searchable Metadata	Status
Directory of Open Access Journals (DOAJ)	Y	All journals	Yes	All available metadata for all journals covered by the directory	Everything is loaded and available now for end users
HathiTrust Digital Library	Y	All sources	Yes	All available full-text and metadata provided by HathiTrust	Metadata harvested by <i>OAster</i> is loaded and available now for end users; <u>awaiting full text and additional metadata delivery from publisher</u> , content will be processed as soon as received

Data Sources: Publisher Supplied

Provider / Product	Open Access	Sources Included	All Back-files	Searchable Metadata	Status
American Chemical Society		All journals	No	Author Supplied <u>Abstracts</u> and Author <u>Keywords</u> for All Journals including all available <u>Subject Headings</u>	Everything provided by the publisher is loaded and available now for end users
American Mathematical Society		All journals	Yes	<u>Full Text Searching</u> for All Titles including all available <u>Subject Headings</u>	Everything provided by the publisher is loaded and available now for end users
Springer Science & Business Media B.V.		All journals and all books & reference works	Yes	Full Text Searching for All Journals & Books including all available Subject Headings	Everything provided by the publisher is loaded and available now for end users, books to follow

Data Sources: Licensed Databases

Provider / Product	Open Access	Sources Included	All Back-files	Searchable Metadata	Status
ARTstor*		All images	N.A.	<u>Indexing for all images contained in the ARTstor Digital Library</u>	Everything is loaded and available now for end users
IBISWorld		All company, industry, and ...	N.A.	Full text searching	Awaiting data from publisher, content will be processed as soon as received
MLA International Bibliography*		All sources	Yes	<u>All indexing, abstracts, and TOC</u>	Everything is loaded and available now for end users

Data Sources: Databases, sorta

Provider / Product	Open Access	Sources Included	All Back-files	Searchable Metadata	Status
Web of Science and Citation Indexes*		Web of Science / Citation Indexes	Records added from 1989 to present	All Content Available through Web of Science, including: <ul style="list-style-type: none"> • A&H • Science • Soc Sciences... 	Everything is loaded and available now for end users
SciVerse Scopus*		All sources	Yes	All bibliographic citations and abstracts	Everything provided by the publisher is loaded and available to end users

Data Sources: NO DATA

Product	Excuse
Compendex®	Compendex® is a journal index, so it is not likely to be approved for discovery, but we have licensed full-text searching (not display) of Elsevier's primary publications (e-journals)
LexisNexis	EDS already contains LexisNexis Law Reviews and <u>EBSCO is waiting for the content provider to send the files for LexisNexis Academic.</u> EBSCO is seeking all available metadata from the international divisions of LexisNexis...
MathSciNet	MathSciNet is a journal index, so it is not likely to be approved for discovery, but we have licensed full-text searching (not display) of the publisher's primary publications (e-journals)
SciFinder	SciFinder (Chemical Abstracts) is a journal index and is sold with access restrictions, so it is unlikely to be approved for discovery access, but we are seeking full-text searching (not display) of the publisher's primary publications (e-journals)

Data Sources: Not Sharing ☹️

Provider / Product	Sources Included <i>^ Excluded</i>
EBSCO eBooks (formerly NetLibrary)	All eBooks
EBSCOhost Database Subscriptions	All full-text databases, all subject indexes, all historical digital archives, all eBooks
H. W. Wilson Company	All databases including retrospective indexes
ProQuest ABI/Inform	All indexing, subject headings.
ProQuest Dissertations	All indexing, subject headings, and full text.

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ACLS Humanities E-Book

EDS customers can now search the American Council of Learned Societies' **ACLS Humanities E-Book** on the EBSCO Discovery Service (EDS) platform. ACLS Humanities E-Book (HEB) is comprised of 3,700 ...

For more information about this resource, please visit

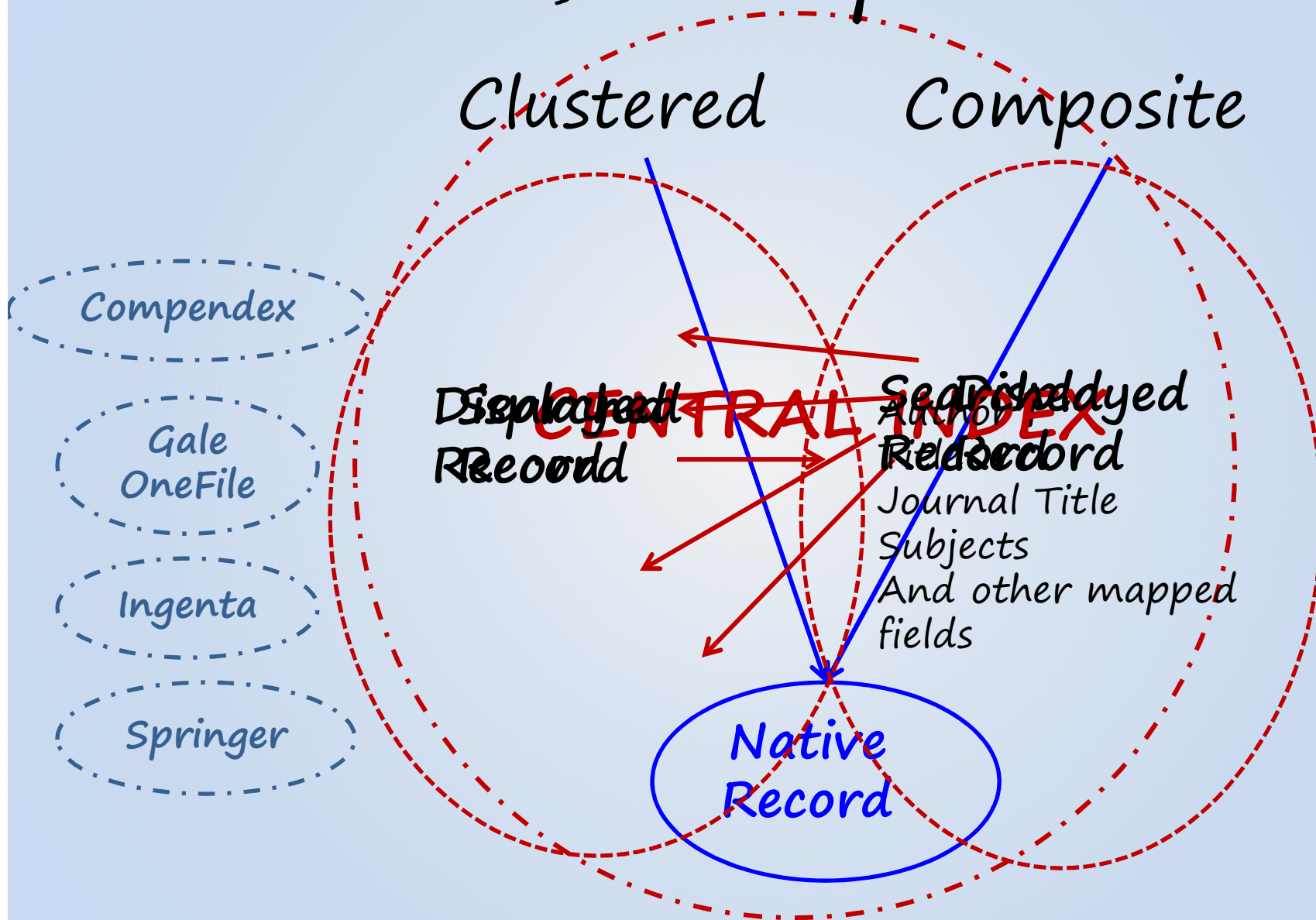
[http://edswiki.ebscohost.com/ACLS_Humanities_E-Book: What is ACLS Humanities E-Book.](http://edswiki.ebscohost.com/ACLS_Humanities_E-Book:_What_is_ACLS_Humanities_E-Book)

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One Title, Multiple Records



Record Displayed

Record Options	WorldCat Local	EBSCO Discovery Service	Summon	Primo Central Index	Synergy
Composite or Clustered	Clusters	Blended	Composite	Clusters	Neither
Record Displayed	Most detailed in CI	Most detailed available to subscriber	Summon record	Publisher provided	Database supplied
Can display original	Y	Only One Source	N	Y	Y
Metadata format	MARC	EBSCO	Summon	Primo	Database supplied

Evaluating the Central Index

- Is the indexed content a good fit?
 - Inclusion of *your* journals titles and holdings
 - Inclusion of *your* subscribed databases
- Richness of metadata
- Ability to incorporate desired content in the future

Discovery Layer

Definition: A discovery product consists of an interface directed toward the users of a library to find materials in its collections and subsequently to gain access to items of interest through the appropriate mechanisms. Discovery products tend to be independent from the specific applications that libraries implement to manage resources, such as integrated library systems, library services platforms, repository platforms, or electronic resource management systems. In most cases they provide access to multiple types of materials, independently of the management platform involved. Discovery products provide an interface with search and retrieval capabilities, often with features such as relevancy-based ordering of search results, facets presented that can be selected to narrow results according to specific categories, contributors, or date ranges, and tools to identify related materials or to refine search queries. Discovery products will use mechanisms appropriate to location, content type and license arrangement to provide access to materials. These mechanisms might include identifying the current location and status of a physical item with service options to request the item be held or delivered, to provide linking or direct viewing or download of articles, chapters, e-books, or other textual items available electronically, and presentation of digital images or multi-media content. Discovery products may also have social features that enable library patrons to comment, review, rate, or recommend content items or to interact dynamically with other patrons. - *Marshall Breeding*. Library Technology Guides

Discovery Layer Vendors

LTG Home | lib-web-cats | Industry news | Member Login | Register

Library Technology Guides

Product Directory

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- libweboats
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Major Discovery Products

Search for products:

Major Discovery Products




Some Implementations

WorldCat Local	EBSCO Discovery Service	Summon	Primo Central Index	Synergy
<u>University of Washington</u>	<u>University of Georgia</u>	<u>Oregon State University</u>	<u>University of Iowa</u>	<u>University of Nebraska-Lincoln</u>
<u>York St John University</u>	<u>Bournemouth University</u>	<u>Senate House Libraries, University of London</u>	<u>University of Manchester</u>	<u>University of Colorado at Boulder</u>
<u>University of Arizona</u>	<u>University of N. Carolina, Greensboro</u>	<u>University of Michigan</u>	<u>Curtin University, Australia</u>	<u>Middle Tennessee State University</u>
<u>Bethel University</u>	<u>Okanagan College, Canada</u>	<u>North Carolina State University</u>	<u>Northwestern University</u>	<u>Wellcome Library</u>

EBSCO Discovery Service University of Georgia

UNIVERSITY OF GEORGIA

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 **get meebop**

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Resource Discovery Services | Athena Hooper
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(space time computation)

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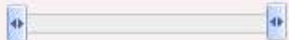
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1.



Academic
Journal

[Space-Time Finite Integration Method for Electromagnetic Field Computation.](#)

By: Matsuo, Tetsuji. *IEEE Transactions on Magnetics*, 05/01/2011, Vol. 47 Issue 5, p1530-1533, 4p; DOI: 10.1109/TMAG.2010.2096503

Relevancy: ■■■■■■■■

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2.



Report

[Emergence of Space-Time from Topologically Homogeneous Causal Networks](#)

By: D'Ariano, Giacomo Mauro; Tosini, Alessandro.

Relevancy: ■■■■■■■■

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3.




[Effects on quantum physics of the local availability of mathematics and space time dependent scaling factors for number systems](#)

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

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Primo Central Index University of Iowa


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Thousands of artworks from artists attending the UI's graduate studio programs.


digital.lib.uiowa.edu/suffrage

Women's Suffrage in Iowa
Early 20th century artifacts related to Iowa women's campaign for the right to vote.


digital.lib.uiowa.edu/flood

Iowa City Flood
Images and oral history interviews documenting the historic floods of 2008.

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◦ Famine in Historical Context

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Primo Central Index

University of Iowa

space time computation

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[American Psychological Association](#)


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Takizawa, Kenji
Computational Mechanics, 2011 [Peer Reviewed Journal]
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- 3)  ☐ [Naïve Theories of Causal Force and Compression of Elapsed Time Judgments](#)
Faro, David ; McGill, Ann L ; Hastie, Reid
Journal of Personality and Social Psychology, May, 2010, Vol. 98(5), p.683-701 [Peer Reviewed Journal]
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- 4)  ☐ [Space-time SUPG finite element computation of shallow-water flows with moving shorelines](#)
Tokano, Shin-ya

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Resource Discovery Services | Athena Hoepfner

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space time computation

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Search Results: Your search for **space time computation** returned **164,274** results

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- ☐ Items with full text online
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- ☒ Any
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- ☐ Conference Proceeding (14,268)
- ☐ Book / eBook (12,838)
- ☐ Newspaper Article (4,063)
- ☐ Trade Publication Article (3,471)
- ☐ Patent (641)
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- [IEEE Electronic Library Online](#) - Current literature in electrical engineering, computer science and related technologies
- [MathSciNet](#) - Database of reviews, abstracts and bibliographic information for much of the mathematical sciences literature

A Basis Set of Operators for **Space-Time Computations**



by Beal, J

2010 Fourth IEEE International Conference on Self-Adaptive and Self-Organizing Systems Workshop, 2010, ISBN 9781424486847, pp. 91 - 97

Although many different models of spatial **computation** have been proposed, no unifying theory of **computation** over continuous **space-time** has yet been developed... [Computers](#), [Manifolds](#), [Approximation methods](#), [Mathematical model](#), [Computer languages](#)

Conference Proceeding: [Full Text Online](#)

Space-Time Finite Integration Method for Electromagnetic Field **Computation**



by Matsuo, T

IEEE Transactions on Magnetics, ISSN 0018-9464, 2011, Volume 47, Issue 5, 1530 - 1533

WorldCat Local University of Washington

The screenshot displays the University of Washington WorldCat Local website. At the top, a navigation bar includes links for 'Libraries: Bothell Tacoma Health Sciences All', 'UW Home', 'Directories', 'Maps', 'MyUW', and an 'off-campus access (log in)' button. The main header features the '150 YEARS W' logo, 'UNIVERSITY LIBRARIES UNIVERSITY of WASHINGTON', and an 'ask us!' section with contact options: 'email | chat | phone | text'. A chat button with a librarian's photo and the text 'Click to chat with a librarian' is also present.

The main content area is divided into several sections:

- FIND IT »**: Includes links for 'browse collections, resources and recommended starting points', 'Articles & Research Databases', 'Course Reserves', 'E-Journals', 'E-Newspapers', 'Subject Guides', and a 'more >' link.
- LIBRARY TOOLS »**: Includes links for 'Citation Guides & Tools', 'Off-campus Access Tools', 'Search Widgets', 'Alert Services', 'Library Feeds', and a 'more >' link.
- UW WORLDCAT: SEARCH UW LIBRARIES AND BEYOND »**: Features a search interface with tabs for 'Books', 'Video', 'Audio', 'Articles', and 'All'. A search bar with a 'Search All' button is included, along with links for 'Advanced search | Help' and 'Search with WorldCat®'. Below the search bar is a link to the 'UW-only Catalog'.
- HOW DO I...? »**: Provides guidance on using UW WorldCat to find books, media, and articles. It includes a video thumbnail and text explaining that the tutorial will guide users on how to use UW WorldCat to find materials at UW, partner libraries in Summit, and other libraries beyond. It also mentions the video's duration (Time 03:07) and provides a 'Play video' link and a 'more online help >' link.
- UW Digital Collections »**: Displays a thumbnail image of a person in a historical setting.
- UW Special Collections »**: Displays a thumbnail image of a building and a map.

The footer of the page includes the date '5 Sept 2013', the 'Odegaard' logo, the text 'Resource Discovery Services | Athena Hoepfner', and the page number '29'.

WorldCat Local University of Washington

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Databases (31)

- WorldCat.org (8802)
- ArticleFirst (2501)
- Electronic Collections Online (2436)
- WorldCat (2428)
- IEEE Publications Database (1631)
- Show more ...

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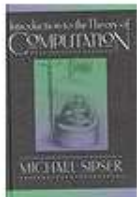
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Format

- All Formats (9,069)
- Article (6349)
- Peer-reviewed (4285)
- Chapter (1391)
- Downloadable article (137)

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1.  **Introduction to the theory of computation**
by Michael Sipser
Book
Language: English
Publisher: Boston : PWS Pub. Co., ©1997.
Database: WorldCat
Libraries that own this item: **University of Washington Libraries**
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2.  **Time series : modeling, computation, and inference**
by Raquel Prado; Mike West
Book
Language: English
Publisher: Boca Raton : CRC Press, ©2010.
Database: WorldCat
University of Washington Libraries
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Resource Discovery Services | Athens Hoopline

Sept 2013

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Articles

Journals

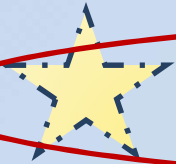
Digital

Search:

Keywords, titles, authors...

Go

Out of the Box Discovery Layer



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Search:

Venture

Go

700,000 hits

Sort: Relevancy

Dates

1859 < - > 2011

Type

- ☐ Article
- ☐ Book
- ☐ Electronic
- ...more

Subject

- ☐ Finance
- ☐ Genetics
- ☐ Brothers
- ...more

5 Sept 2013

How venture capital works.

A

Author: Christian Science Monitor
(1908-Current file) ISSN: 0145-8027
Date: 03/11/1985 Description: 17

Full Text

The Venture cloning method.

B

Author: -Thadius S. Venture
ISBN: 01-0045-802 Date: 2008

Super Science Library
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500 hits

Search:

Venture

Go

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- ☐ Dow Jones (2)
- ...more

See the map to the Small Business Ventures Capitol Incubator.

Images



Discipline Selector

- ☐ Arts
- ☐ Business
- ☐ Chemistry

Sort: Relevancy

How venture capital works.



Author: Christian Science Monitor (1908-Current file) ISSN: 0145-8027
Date: 03/11/1985
Description: 17

Full Text

Search IEEE

Ask a Librarian

Data Source

- ☐ JSTOR
- ☐ Publisher
- ☐ ABI/Inform

5 Sept 2013

Branding

Branding Options	EDS	PCI	Summon	WorldCat Local	Synergy
Links to Library sites	Y	Y	Y	Y	Y
Logo	Y	Y	Y	Y	Y
Interface colors	Y	Y	Y	Y	Y
Customize the toolbar	Y	Y	Y	Y	Y
Customer can supply CSS	Y	Y	Y	Y	?
Embeddable search form	Y	Y	Y	Y	Y

Basic Search Features

Search Feature	EDS	PCI	Summon	WorldCat Local	Synergy
Spell Check/Did you mean	Y	Y	Y	Y	Y
Phrase	Y	Y	Y	Y	Y
Stems/Truncation	Y	Y	Y	Y	Y
Keyword by default	Y	Y	Y	Y	Y
Single search entry (simple searches)	Y	Y	Y	Y	Y
Advanced - Fields and Boolean	Y	Y	Y	Y	Y

And more specialized search fields...

Advanced Search Fields	EDS	PCI	Summon	WorldCat Local	Synergy
Audience	N	N	N	Y	N
Content Type (Fiction, Non-Fic, Bio, Dissertation)	N	N	N	Y	N
Library Ownership	N	N	Y	Y	N
Call Number	N	Y	N	Y	N
Volume/Issue	N	N	Y	N	N
Exclude Newspapers	N	N	Y	N	N
Exclude Book Reviews	N	N	Y	N	N
Exclude Dissertations	N	N	Y	N	N

Limitors

Limitors/Refining	EDS	PCI	Summon	WorldCat Local	Synergy
Full Text	Y	Y	Y	Y	Y
Scholarly/Peer Reviewed	Y	Y	Y	Y	Y
Images and Image Types	Y	N	N	N	N
Available in Library	Y	Y	Y	Y	*
Cited Articles	N	Y	N	N	N
Full CI/Library CI	N	Y	Y	Y*	N

Facets

Facets	EDS	PCI	Summon	WorldCat Local	Synergy
Audience	*	N	N	Y	*
Author	Y	Y	Books only	Y	*
Can Excluded by Facet (NOT)	N	Y	N	N	N
Checkbox for Multiple selection	Y	?	?	?	N
Database/Content Provider	Y	Y	N	Y	*
Format/Content type	Y	Y	Y	Y	*
Genre	N	N	Books only	Y	*
Geographical Area	Y	N	Books only	N	*
Language	Y	Y	Y	Y	*

Facets

Facets	EDS	PCI	Summon	WorldCat Local	Synergy
Library Location	Y	N	Y	N	*
Publication Title	Y	N	N	N	Y
Source type (i.e. Report, Directory, Handbook)	Y	Y	N	Y	*
Specialized (i.e. Gender/Age/NAICS)	Y	N	N	N	*
Subject/Topic	Y	Y	Y	Y	Y
Time period subject	N	N	Books only	Y	N
Thesaurus Term	N	N	N	N	*Y

End User Features

End-User Feature	EDS	PCI	Summon	WorldCat Local	Synergy
Formatted citation export	Y	Y	Y	Y	Y
Formatted citation display	Y	Y	Y	Y	N
Persistent folders/Lists	Y	Y	N	Y	Y
Shared folders/Lists	Y	Y	N	N	?
User Accounts	Y	Y	Y	Y	Y
Personal settings - interface controls	Y	Y	N	N	N

End User Features

Web 2.0	EDS	PCI	Summon	WorldCat Local	Synergy
Like/Plus	N	N	N	N	
User tagging	N	Y	N	Y	Y*
Tag clouds	N	Y	N	N	Y*
Add Ratings	N	N	N	Y	Y*
Add Reviews	N	N	N	Y	Y*
Share to external (i.e. Delicious, Facebook, etc.)	N	Y	N	Y	

Interface Customizations

Relevance and Sorting	EDS	PCI	Summon	WorldCat Local	Synergy
Relevance weights customizable	Y	Y	Y	Y	N
Sort by Author	N	Y	N	Y	N
Sort Oldest to Newest	Y	N	Y	Y	N
Sort Newest to Oldest	Y	Y	Y	Y	N
Sort by Popularity	N	Y	N	N	N
Sort by Library and Relevance	N	N	N	Y	N

Interface Customizations

APIs and Other	EDS	PCI	Summon	WorldCat Local	Innovative Interfaces
Interface languages	Y	Y	Y	Y	Y
Search box can be in external sites	Y	Y	Y	Y	Y
More options for layout and functionality	Y	Y	Y	?	N
Chat Widget	Y	Y	?	?	?
Other Widgets	?	Y	?	?	?

Richly Featured, Indeed!

- ✓ Basic Search Effectiveness
- ✓ Fielded Search and Advanced Search Options
- ✓ Facets, Limitors, Refining
- ✓ End User Account Features and Web 2.0
- ✓ Branding and Interface Customizations
- ✓ Widgets, Recommenders, and Additional services

But is it enough?

Relevancy and Value Ranking

- Weighted fields
- Exact match of term with field
- Density of terms
- Currency of item
- Document type
- Document length
- Locally owned



Expose your WSD

- Expose books to Google
- Tool for creating reading lists in courseware
- Easy integration with LibGuides
- Flexible customizations and API

Will your community use the features?

Evaluating the Discovery Layer

- Is it a good fit for your content
- Is it a good fit for how your users search?
- Does it integrate with your other services?

Scattered Concluding Thoughts

So much left unsaid...

Picking a WSD and Making It Yours

1. Know what you want to do with the service.
2. Pick the central index that aligns with your content and has the metadata to support discovery. Turn data sources on or off to focus the index for your users.
3. Pick a discovery layer that can surface the content your users want to find and that facilitates search behavior you want to promote.

Selecting a WSDs

- Central Index
- Discovery Layer
- Business/Back end

Let the Assessment Begin

- Usage Data
- Bibliometrics
- Surveys
- User Behavior
- User Attitudes

What Do I Want From WSD

Reaching Across the Aisle...

Pursues content exclusives

Inferior metadata

Biased relevancy ranking

Inferior relevancy ranking

Finis.

Athena Hoeppner
Electronic Resources Librarian
University of Central Florida
athena@ucf.edu

Conference Programme

Welcome Kate Robinson, University Librarian, University of Bath

Opening keynote: overview of resource discovery services. Athena Hoepfner, University of Central Florida.

Panel session 1: Selection and implementation, comparison of functionality and central index coverage.

Panel session 2: Academic services issues: effect on user support, enquiries, information literacy skills teaching.

Panel session 3: Technical services issues: metadata, FRBR & RDA, enrichment, full-text indexing, interoperability with LMS, ERM and link resolver.

Panel session 4: Assessment and statistics: use of the discovery service and impact on usage of databases, full text e-resources, loans, inter-library loans

Panel session 5: Management and strategic issues: costs, effect on staff time and roles, effectiveness of supplier.

Closing keynote: future directions. Matt Borg, Sheffield Hallam University.

By Comparison...


You Search Images Maps Videos News email More

SIGN IN

By Comparison...

You Search Images Maps Videos News eMail More

Search [SIGN IN](#)

Web Images Maps Books More Search Tools 

About 1 bazzillion results

Dean Venture - Home of The People's Republic of Venture

venturefans.org/vbwiki/Dean_Venture

Jump to [Clone Sores](#) - In Powerless in the Face of Death, it's revealed that at some undetermined point in the past the original Dean and Hank Venture ... [Myra Brandish](#) - [Hank Venture](#) - [Clone Slugs](#) - [Discussion](#)

WMG/The Venture Brothers - Television Tropes & Idioms

tvtropes.org/pmwiki/pmwiki.php/WMG/TheVentureBrothers

Rusty Venture was cloned by Jonas as a child, just as he clones the boys. Mr. Brisby Why doesn't #21 just get Dr. Venture to make a clone #24? Dr. Venture ...