

1989

# Interpersonal Skills and Health Professional Issues

Judy Carol Southern M.A.Ed.  
Auburn University

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## Recommended Citation

Southern, Judy Carol M.A.Ed. (1989) "Interpersonal Skills and Health Professional Issues," *Journal of Health Occupations Education*: Vol. 4 : No. 2 , Article 10.

Available at: <https://stars.library.ucf.edu/jhoe/vol4/iss2/10>

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Interpersonal Skills and Health Professional Issues. Cynthia H. Adams and Peter D. Jones. Glencoe Publishing Company, Mission Hills, California, 1989, 326 pp.

Interpersonal Skills and Health Professional Issues deals with the necessity for health care providers to develop effective communication with patients. The text introduces fundamental communication skills to develop better interpersonal techniques and to improve the helping process by recruiting patients to become participants in their *own* health care. Section I, consisting of nine chapters, contains topics relative to communication skills, such as observing, listening, relating to, and motivating the patient/client, as well as, relating to other members of the health care team. Section II, consisting of four chapters, explores the health professional's moral, ethical, and legal responsibilities to ensure public safety.

Strengths of the book include behavioral objectives at the beginning of each chapter. Many drawings, highlighted sections, and figures enhance comprehension for the learner. A chapter summary, a glossary, review questions, and a list of references for additional reading are found at the end of each chapter. A teacher's guide is also available.

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Judy Carol Southern, R.T., M.A.Ed. , and Doctoral Candidate, Auburn University, Auburn, Alabama.